

# Third generation of “One-Stop-Shopping” of Airline tickets

## The race is on to get to OSS-version 3.0

### Before 1960 - early 1980'

“Manual”  
One-Stop-shopping  
V. 1.0

Agency contacted airlines via telephone/fax and made orders. Tickets sent to agency from airline or agency issued tickets manually

Sources: Any available airlines in the market

Booking:  
Written on a piece of paper

### 1987 - Now

“GDS/PNR Based”  
One-Stop-shopping  
(GDS content)  
V. 2.0

Agency book airlines via GDS terminal  
Agency issue tickets on GDS ticket stock

Sources: Airlines connected to GDS via Edifact.  
Few LCC airlines via API

Booking:  
Based on GDS PNR

### Now – 2028?

“GDS/PNR Based”  
One-Stop-shopping  
(GDS/LCC/NDC)  
V. 2.1

Agency book airlines via GDS/Frontend tool. Agency issue tickets on GDS ticket stock

Sources: Airlines connected to GDS via Edifact.  
10+ LCC via API  
10+ NDC via API

Booking:  
Based on GDS PNR

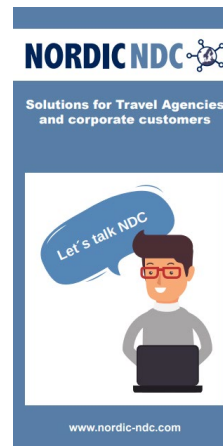
### Now → Long term


“Open Source based”  
One-Stop-shopping  
(GDS/LCC/NDC)  
V. 3.0

Agency book airlines via neutral front-end. Agency issue tickets on airline ticket stock

Sources (as of 2023):  
Airlines in GDS via API.  
150+ LCC airlines via API/Aggregators.  
40+ NDC airlines via API/Aggregators

Booking:  
Based on “Neutral Order Record”



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